Whistleblowers commonly contact their Member of Congress for guidance and support. This starter pack highlights introductory guidance for District Offices on best practices for working with whistleblowers from the public and private sectors. These resources are part of a larger library on the Office of the Whistleblower Ombuds’ website and through its Working with Whistleblowers Learning Path.

Contact the Office for confidential, customized guidance. We look forward to working with you.

ONE PAGE: The Office of the Whistleblower Ombuds

The Office’s one pager provides an overview of its role as an independent and nonpartisan House support office.

TRAINING MANUAL: Best Practices for Working with Whistleblowers

The Office’s training manual provides foundational guidance and model resources for working with whistleblowers from the public and private sectors. It accompanies the training: Best Practices for Working with Whistleblowers, available to District Offices as a private session by request.

INFOGRAPHIC: Whistleblower Case Management Intake Workflow

The Office’s infographic provides a one-page visual overview of the whistleblower intake and case management workflow. It guides staff through the intake process step by step while offering key disclaimers, discussion points, and methods for vetting allegations as well as follow-up along the way.

REFERENCE: Guiding Phrases for Working with Whistleblowers

This guidance document suggests guiding phrases to consider using as you navigate productive conversations with whistleblowers. It can be used throughout your working relationship, from intake through your follow up work.

VIDEO: Caseworkers: How to Identify Whistleblower Matters

This training video aims to assist caseworkers as they work to identify and distinguish whistleblowing from more traditional casework. It can be paired with its companion guidance document.

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